

Reminders

We want to make your trip, and that of your fellow passengers safe, comfortable, and on time. Thank you for carefully following these passenger rules and riding tips.

- Children under 12 must be accompanied by an adult
- To ensure that everyone arrives on time drivers are not allowed to wait no more than 5 minutes
- Elderly and disabled customers may be escorted by an attendant at no charge. Please specify your need for an escort/attendant, an ADA accessible vehicle, a wheelchair lift, or other special assistance when making your reservations
- Exact change or ticket is required when you board the vehicle for transportation.
- If you have not called and cancelled by 6:00 pm the day before your scheduled appointment then it will be considered a no-show, after 3 no-shows in a 30 day period you will be suspended for a period of 7 days

Customer Service

Regarding your transportation questions comments, and/or complaints, contact Executive Director or Transportation Supervisor at 803-385-3838 or toll free at 1-800-243-0732. You may also contact us in writing at: PO Box 1109, Chester, SC 29706 or through the agency website, www.chesterconnector.com

CCC is an EOE and committed to ensuring no person is excluded from services as provided by Title VI of the Civil Rights Act of 1964 as amended.